## **APPENDIX C**

 From:
 Licensing Shared Email

 To:
 Robson, Debra

 Cc:
 Stone, Derek

Subject: FW: Reference: 23/02417/LAREVI

Date: 20 July 2023 08:25:13

- Official Sensitive -

From: Ria Aktar

Sent: Wednesday, July 19, 2023 8:50 PM

To: Licensing Shared Email

Subject: Reference: 23/02417/LAREVI

You don't often get email from

Learn why this is important

To whom it may concern.

I am writing in regards to the licence review for the above reference.

I have been a customer of Monty's for quite some time now and have always felt very welcomed and safe and comfortable by all the staff throughout my visits.

It has always been a great place to celebrate all occasions or even just intimate dinners, and I have become familiar with the staff of whom are extremely friendly as well as the local and regular customers.

I have never personally had a bad experience in the establishment however I have witnessed some abusive behaviour from some of the Monty's neighbours towards customers in the restaurant who had popped outside and they were drenched with water being poured from above. There has also been verbal abuse of profanity towards other customers.

In regards to noise, I would not consider Monty's to have been ever excessive with the music levels. You could hear the music in the background whilst in conversation. The staff have always been very considerate and respectful of their neighbours and passers-by.

If you require any further information, please feel free to contact me.

Kind regards.

Rojina Aktar. 60 Stansted Road. Southsea. PO5 1SA.